

A.11014/27/2014-NACO (Admn)
Government of India
Ministry of Health & Family Welfare
Department of AIDS Control
(National AIDS Control Organisation)

9th floor Chandralok Building,
36 Janpath, New Delhi-110001
Dated 3rd March, 2014

To,
List attached

Subject: Comprehensive Annual Maintenance Contract (CAMC) for UPSs & inverter in DAC.

Sir,

The undersigned is directed to invite sealed bids/quotations for Comprehensive Annual Maintenance Contract (CAMC) for following UPSs/inverters are installed in DAC at 9th & 6th Chandralok Building, 36 Janpath, New Delhi- 110001 as per specification given below:

S No	Details	Installed details	Rate for one year
1	5 KVA UPS (Numeric) SI No. II101210305	Installed at 9th floor, (East Wing) for IT application	
2	5 KVA UPS (Numeric) SI No. II101210306		
3	2 KVA UPS (Numeric) SI No. II101210307		
4	2 KVA UPS (Numeric) SI No. II101210308	Installed at 6th floor (East wing) for network switches)	
5	10 KVA Inverter/UPS (Uniline make) SI No. UPL 10 E 108	Installed at 9th floor, West Wing for lights/fans	
6	10 KVA Inverter/UPS (Uniline make) SI No. UPL 10 E 801)	Installed at 6th floor, West Wing for lights/fans	

1. The interested firms may quote the rate as per above format. All the rates are inclusive of all parts/repair/maintenance and connection through battery will be included in the same cost. Any deviation shall amount to loss of government property and the firm shall be liable to pay damages as per calculation of the Department.
2. The contract will be valid for a period of one year, extendable for another period subject to satisfactory performance and the period of CAMC will be informed after finalization of the contract. The rates quoted will remain in force for the full period of contract. No demand for revision of rate on any account shall be entertained during the contract period.
3. The Service Engineers would take up any reported fault within four hours. As far as possible, the repairs would be carried out on-site itself. However, in case the equipment is taken to the workshop the firm would provide a stand-by for the same.
4. If any item could not be repaired within twelve hours, the firm will provide a stand by accessories. If, however, the firm fails to carry out repairs/provide a stand-by accessories within 2 days, to the satisfaction of the user, a penalty of Rs.500/- (Rupees five hundred only) per day or part thereof will be charged for delay beyond the two days till such time the accessories are repaired.
5. The Department reserves the right to terminate the contract by serving clear 30days written notice in case of breach of any terms & conditions under the contract during the contract period.
6. The contract may also terminate in case of any unsatisfactory performance.
7. The Firm will take adequate step to ascertain and ensure proper functioning of all the above machines during the period of contract, including routine check-up, attending to emergency breakdown and casual malfunctioning.
8. The firm will undertake minimum 15 routines visits (once a month) in addition to emergent/contingent requirements from time to time. All the calls shall be attended within two hours and corrective measures taken immediately.

9. No advance payment in any case would be made. Payments shall be made on quarterly basis by ECS/RTGS only after deduction of taxes and other dues, if any, on satisfactory rendering of services. The other terms & condition incorporating penalty clause etc which would be mandatory for the selected firm will be issued at the time of awarding of contract.
10. The Department reserves the right to reject any or all quotations without assigning any reasons thereof.

You are requested to kindly send your quotations for the above items latest by 20th March, 2014 upto 01.00 PM and the bids will be opened at 03.30 PM on same day in the presence of bidders desirous to be present at that time. The rates will be including transportation, installation, testing etc charges.

Yours faithfully,

(Nanak Chand)
Section Officer (A)